

## **Target Market Determination**

Product	Bank Account - Business Access Account		
Issuer	The Capricornian Ltd		
	ABN/ACN 54 087 650 940		
	Australian Financial Service Licence / Australian Credit Licence 246780		
Date of TMD	28 May 2024		
Target Market	Description of Target Market		
	Retail clients who:		
	Reside in Australia;		
	Need a transactional business banking account to conveniently manage their		
	funds and facilitate payments;		
	Need a low or no fee account even if that means fewer features; and		
	Is currently or wishes to become a shareholding member of The Capricornian		
	Ltd.		
	Description of product, including key attributes		
	This is a Business Access Account and the key features of this product are:		
	No minimum deposit		
	Card Access		
	Internet Banking		
	Banking App		
	Telephone Banking		
	Branch transactions (Cheque deposits \$0.30, Staff assisted external funds		
	transfer \$3.00 and BPAY \$3.00)		
	BPAY      Oaks (NDD)		
	<ul><li>Osko/NPP</li><li>Apple Pay</li></ul>		
	Google Pay		
	Direct Credits		
	Direct Debits		
	First account free where minimum deposit/lending balance of \$20,000 is held		
	within the membership (subsequent accounts \$10.00 per month)		
	EFTPOS incl declined transactions \$0.70		

	Visa debit cash advance (where credit option is selected for cash out/cash			
	out and purchase transaction) \$0.70			
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Distribution	Distribution conditions			
Conditions	This product is distributed by the issuer through the following channels:			
	Branches			
	Call Centre			
	Online			
	Distribution conditions for this product include:			
	Ensuring that retail clients meet the eligibility requirements for the product			
	<ul> <li>Ensuring that distribution through branches, and call centres is by</li> </ul>			
	appropriately trained staff			
	There are no other distributors for this product.			
Review Triggers	The review triggers that would reasonably suggest that the TMD is no longer			
	appropriate include:			
	A significant dealing of the product to consumers outside the target market			
	occurs;			
	occurs;  • A significant number of complaints is received from members in relation to			
	<ul> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer</li> </ul>			
	<ul> <li>occurs;</li> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or</li> </ul>			
	occurs;  • A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or			
	<ul> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or</li> <li>A material change to the product or the terms and conditions of the product</li> </ul>			
	<ul> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or</li> <li>A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate.</li> </ul>			
	<ul> <li>occurs;</li> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or</li> <li>A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate.</li> <li>The Product Governance Framework includes regular consideration of whether there</li> </ul>			
Review Periods	<ul> <li>occurs;</li> <li>A significant number of complaints is received from members in relation to their use of the product that reasonably suggests that the TMD is no longer appropriate; or</li> <li>A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate.</li> <li>The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That</li> </ul>			

## Distribution Reporting Requirements

The Capricornian Ltd's Business Access Account is not distributed by Third Parties. The Capricornian Ltd as the issuer and distributor of the this product will ensure that the following information is regularly monitored, reviewed and reported in relation to distribution conduct for this product:

Type of information	Description	Reporting period
Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware
Complaints	Number of complaints	Every 3 months
Sales outside the target market	Number of sales \$ value of sales	Every 3 months
Sales inside the target market	Number of sales \$ value of sales	Every 3 months